

OXFORD CAMBRIDGE AND RSA EXAMINATIONS

Level 3 Cambridge Technical in Health and Social Care

05830/05831/05832/05833/05871

**Time allowed: 1 hour 30 minutes
plus your additional time allowance**

No extra materials are needed.

Centre number

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Candidate number

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First name(s) _____

Last name _____

Date of birth

D	D	M	M	Y	Y	Y	Y
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READ INSTRUCTIONS OVERLEAF

INSTRUCTIONS

Use black ink.

Write your answer to each question in the space provided. If you need extra space use the lined pages at the end of this booklet. The question numbers must be clearly shown.

Answer ALL the questions.

INFORMATION

The total mark for this paper is 60.

The marks for each question are shown in brackets [].

Quality of extended response will be assessed in questions marked with an asterisk (*).

ADVICE

Read each question carefully before you start your answer.

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1 Read the case study below.

Jamal is 14 years old and has mild learning difficulties. Once a week he enjoys going with his learning support teacher to a sports club to play football.

Recently a boy named Jack has joined the club. Jack makes fun of Jamal when the learning support teacher is not looking. Jamal is now becoming very withdrawn and has said he does not want to go to the football club anymore.

One of Jamal's friends tells the learning support teacher what is happening.

(a) How should the learning support teacher respond to this situation?

Identify the THREE most appropriate actions from the list.

Tick (✓) THREE boxes only. [3]

Actions		Tick (✓) 3 only
A	Consult with a senior member of staff to understand how to deal with the situation.	
B	Explain to Jamal that he needs to be more outgoing and play with the other children.	
C	Have an informal chat with Jamal to find out if there is anything worrying him.	
D	Phone Jamal's parents to discuss the situation.	
E	Wait to see if he gets more confident – he is probably just going through a 'quiet phase'.	
F	Write up the incidents in a private diary to monitor the situation.	

[illegible]

(c) Describe TWO impacts on Jamal’s MENTAL HEALTH of the discriminatory behaviour he is receiving.

Impact 1 _____

Impact 2 _____

[4]

2

- (a) The Equality Act 2010 is a piece of legislation that identifies protected characteristics.**

Identify the FOUR protected characteristics in the table below.

Tick (✓) FOUR only. [4]

Protected characteristics	Tick (✓) 4 only
Disability	
Equal and fair treatment	
Gender	
Language	
Marriage and civil partnership	
Religion or belief	

- (b) The Equality Act 2010 requires services to be accessible for everyone.**

State TWO different examples of how a GP surgery could make sure its services are accessible.

Example 1 _____

Example 2 _____

[4]

(c) Describe TWO different ways Ofsted inspections can help child care settings to achieve high standards.

Way 1 _____

Way 2 _____

[4]

(d)* Outline how the following THREE ways could be used to challenge discriminatory behaviours:

Challenge at the time

Challenge afterwards through procedures

Challenge through long-term campaigning.

[illegible]

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3 Read the case study below.

Little Stars Nursery School has been praised for its hygiene, safety, and nutritious meals in its latest Ofsted inspection report.

The inspector said that ‘promoting gender equality’ is a weakness and needs improvement.

The nursery owner wants to improve their grade next time they are inspected. She starts by having a staff meeting to discuss gender equality and how it can be promoted in the nursery.

- (a)* Explain how the nursery owner can make sure that Little Stars Nursery School’s resources (e.g. staff, books, toys) AND environment (e.g. displays/posters, staff roles) promote gender equality. [8]**

(b) The early years values of care are applied in early years care settings.

For each value listed, state ONE example AND describe how it would be applied in an early years care setting.

Keeping children safe and maintaining a healthy environment

Working in partnership with parents

Making the welfare of the child paramount

4

(a) State THREE different methods that could be used to maintain patient confidentiality in a residential care home.

1 _____

2 _____

3 _____

[3]

(b) Describe TWO different examples of how a member of staff can maintain the right of choice for a care home resident.

1 _____

2 _____

[4]

[illegible]

[6]

EXTRA ANSWER SPACE

If you need extra space use these lined pages. You must write the question numbers clearly in the margin.

[illegible]



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